



System upgrade

HSBC wishes to inform its retail and corporate customers that its core banking system will be upgraded from Saturday 20 November 2021, 6 am to Sunday 21 November, 2 pm. Accordingly, the following services will not be available:

- ◆ Personal Internet Banking services.
- ◆ HSBCnet services.
- ◆ Instant Payment Services (IPS) inward and outward transactions as well as ewallet cash-in and cash-out.
- ◆ Branches will also be closed on Saturday 20 November 2021.

Please note that during this interval, customers can withdraw cash from any local ATMs and pay with their HSBC Credit Card as usual.

Customers are recommended to make necessary arrangements for their online transfers and payments, well in advance, to avoid any difficulty during these days.

HSBC apologises for inconveniences caused.

For any queries, please call on **800-1234** (Monday to Sunday from 8 am till 10 pm) or email on **hsbcmauritius@hsbc.co.mu**