

## Telegraphic Transfer Smartforms

In order to ensure seamless and efficient processing of your Telegraphic Transfer (TT) instructions, we wish to remind you of the following important steps prior to submitting the instructions to the Bank.

1. Click on the “validate” button before printing the TT form.  
It is important that the form is re-validated again every time an amendment is made. The re-validation will refresh the barcodes generated on the form.
2. Ensure that the barcodes are clear and legible by using the following printer set up:
  - ‘Fit’ into A4 paper
  - Normal/Best quality or minimum 600dpi
3. Always use the latest version of TT form (currently V6.09) available on-line under the “Remittances” sub-section (link: <https://www.business.hsbc.co.mu/en-gb/mu/generic/downloads-for-global-business-companies>)  
The version code can be found on the upper right hand side of the form after selecting “Mauritius” as country.
4. **Kindly note that as from 15<sup>th</sup> July 2019, the Bank will cease to accept payment instructions not meeting the above and / or which are received in an incorrect format<sup>2</sup>.**

<sup>2</sup> ‘Incorrect format’ means (but is not limited to):

- Forms not containing any barcode
- Instructions altered, i.e., barcodes not matching instruction details on the form
- Illegible instructions
- Resized forms

For any further information on this matter, please feel free to reach out to your Relationship Manager.

We also wish to remind that *HSBCnet*, our global online banking platform, allows you to make payments and transfers more easily by offering:

- Easy to use payment screens with intuitive functionality
- Quicker payment creation due to simple customer journeys and error reduction
- Straight-through processing leading to reduced manual administration and thus reduced banking charges.

Please feel free to contact the *HSBCnet* team on [hsbcnetmar@hsbc.co.mu](mailto:hsbcnetmar@hsbc.co.mu) or by calling our dedicated Client Service Team on 403 0951 / 403 0715 / 403 0973 / 403 0729 / 403 0338 for more information.



P.S For reference below

Personal | Business

 Working capital | Growth

# Remittances

- [Telegraphic Transfer and Bank Draft Application Smartform](#)

 **Validate** **Save** **CLEAR**

## Transfer of Funds Application

Country:  Fund Transfer Method:

Language:  Application Date:

**ACCOUNT HOLDER DETAILS**

Account Name	<input type="text"/>	Customer Type	<input type="text"/>
Debit Account Number	<input type="text"/>	Currency	<input type="text"/>
Your Reference	<input type="text"/>	Telephone	<input type="text"/>

**PAYMENT DETAILS**

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